

## FINAL SIR REPORT

Log Number: 10180/2025

SI-Handler: Fundamental Rights Office

### Key Points

#### Incident:

The Fundamental Rights Office received information that on 11/01/2025 a group of approximately 40 migrants, mostly of ██████ nationality, landed on the island of Rhodes, Greece. During ██████ on 16/01/2025, some of the migrants alleged that, after landing, they were confronted by three men wearing black uniforms and masks in a speedboat which was following them. The masked men allegedly fired two shots into the air and shouted at the migrants, which made most of them trying to escape. However, a group of 10 migrants having difficulties with mobility, were reportedly stopped by the masked men and subjected to physical violence, including beating, for approximately 10 minutes. The migrants were then ordered to return to their boat, which was tied to the speedboat and towed out to sea for approximately 15 minutes. The speedboat eventually reached the Hellenic Coast Guard vessel, where the migrants were transferred. The migrants reported that they received medical assistance on board the Hellenic Coast Guard vessel, and the most seriously injured migrant was taken to the hospital.

#### Possible violation of fundamental rights enquired:

- Right to life (Article 2 of the Charter of Fundamental Rights of the European Union), by use of gunshots during interception - **UNCLEAR**
- Prohibition of torture and inhuman or degrading treatment or punishment (Article 4 of the Charter of Fundamental Rights of the European Union) regarding violence towards migrants - **LIKELY**

#### Party allegedly involved in the incident:

Hellenic Coast Guard officers (participants in JO Greece Sea 2025)

#### Conclusion and impact:

The Fundamental Rights Office considers it likely that the migrants were ill-treated by the Hellenic Coast Guard personnel during the interception and arrest, as described in their statements. The consistency and credibility of the migrants' accounts, combined with the lack of an alternative explanation from the Hellenic authorities, support this conclusion.

The Fundamental Rights Office further notes with concern that the Hellenic authorities failed to cooperate fully in clarifying the incident, particularly with regards to the provision of video footage. Despite the vessel in question being Frontex co-financed asset with a camera on board, the only recording submitted by the Hellenic authorities was 8-second clip of complete darkness. This failure to provide usable video footage, as required by the Greek Implementation Plan which was in force during that that time, has undermined transparency and accountability, and has obstructed the investigation into the alleged ill-treatment of migrants. The Office regrets that the Hellenic authorities did not comply with their obligations under the Greek Implementation Plan, which aimed to enhance transparency and accountability during operations.

The Fundamental Rights Office further recalls that the failure to provide effective videorecording in the present case does not only constitute non-compliance with specific commitments under the Greek Implementation Plan but also reflects shortcomings in meeting the Hellenic State's broader obligations to ensure transparency and accountability in law enforcement operations. Lack of objective documentation has obstructed clarification of the facts and can hinder any meaningful administrative, disciplinary, or judicial review of the allegations by other relevant authorities.

In light of the recurrence of similar shortcomings in previous SIRs concerning operations involving the Hellenic Coast Guard, the Office is concerned that the present case may reflect a broader pattern in practice, despite formal safeguards and commitments existing on paper. Such deficiencies significantly undermine effective oversight and increase the risk of impunity for potential fundamental rights violations.

### Greece: Final Serious Incident Report #01/2026

#### Description of the event - Timeline

On 17/01/2025, the Fundamental Rights Office **received information** that during [REDACTED] conducted by Frontex operational staff at the [REDACTED] migrants described the following:

- On 11/01/2025, at around [REDACTED] a group of approximately 40 migrants, mostly of [REDACTED] nationality, landed on the island of Rhodes, Greece.
- The migrants were subsequently confronted by three men wearing black uniforms and masks in a speedboat which was following them..
- The masked men allegedly fired two shots into the air and shouted at the migrants, which made most of them trying to escape.
- A group of 10 migrants, who had difficulties with mobility, were reportedly stopped by the masked men and subjected to physical violence, including beating, for approximately 10 minutes.
- One migrant was allegedly beaten severely, resulting in loss of consciousness and head injuries.
- The migrants were then ordered to return to their boat, which was tied to the speedboat and towed out to sea for approximately 15 minutes.
- The speedboat eventually reached a Hellenic Coast Guard vessel, where the migrants were transferred.
- According to the migrants, the crew of the speedboat and the Coast Guard vessel were in contact with each other, and some of the Coast Guard personnel were wearing similar uniforms to the masked men.
- The migrants reported that they received medical assistance on the Coast Guard vessel, and the most seriously injured migrant was taken to hospital.

A **follow-up interview with the reporting Frontex operational staff** on 22/01/2025 gathered further information on the incident, in particular:

- The initial information was confirmed.
- The migrants were initially reluctant to talk, but after being asked about their scratches and signs of injury, they began to describe the incident.
- An [REDACTED] family with an old person who had problems walking, described the incident.
- The migrants mentioned a jet boat and a normal boat, with no marks.
- The time of the incident was estimated to be around [REDACTED] in the morning.
- The migrants had scratches on their hands, but no visible scars or bruises.
- The perpetrators were described as wearing black clothes, with no uniforms or insignia.
- Some of the crew members on the bigger vessel had the same outfit as the perpetrators, while others wore normal HCG uniforms with the Hellenic flag.
- The boat used by the perpetrators was described as black jet boat, with black engine. They did not notice any numbers or markings on the second vessel.
- The migrants could not explain why they were treated differently after arriving on the second vessel.

[REDACTED]



On 27/01/2025, the Fundamental Rights Office launched SIR 10180/2025 to investigate the allegations of the ill-treatment of migrants by the crew of Hellenic Coast Guard’s speedboat, deployed as Frontex co-financed vessel at the time of the incident.

**Information collected – Contributors/Entities consulted – Follow-up**

For the purpose of its investigation, [REDACTED]

The Fundamental Rights Office examined the [REDACTED] Illegal border crossing - which confirmed parts of the migrants’ account: *“On 10th January at [REDACTED] (co-financed) detected a speed boat during the disembarkation of unknown number of migrants ashore, at the coastal area [REDACTED] Rhodes island. Eventually ten (10) migrants were detected and apprehended at the aforementioned coastal area and subsequently were transferred to Rhodes’ port, by HCG CPV.”*

In the same [REDACTED] incident specific nationalities are mentioned about the ten migrants (7 [REDACTED]).

The Fundamental Rights Office also examined the **mission report of the co-financed vessel** mentioning: *“At [REDACTED] [Note: refers to GMT Greenwich Mean Time – GMT+00] a Speed boat was detected heading [REDACTED] Rhodes island at [REDACTED] without navigational lights. In position [REDACTED] with assistance RHIB managed to immobilize the above speed boat the time it was disembarking people ashore. Eventually ten migrants were apprehended and safely transferred to Rhodes port.”*

The minutes of the [REDACTED] of 11/01/2025 and 16/01/2025 contain the same information as the [REDACTED] incident and the mission report described above, accompanied by photos of the migrant speed boat.

On 22/01/2025, the Fundamental Rights Office requested, through the appropriate Frontex entities, **access to the video footage** of the incident from the co-financed vessel, as agreed between Frontex and the Hellenic authorities in the framework of Recommendation 2 of the Greek Implementation Plan.

On 27/01/2025, the Fundamental Rights Office was informed that **the video was reviewed** by a member of [REDACTED]. They confirmed that it was only 8 seconds long, showed almost total darkness, and therefore, no meaningful information or evidence could be gathered from it.

In its correspondence with the Hellenic authorities, on 25/03/2025, the Fundamental Rights Office **requested information** about the incident, in particular:

- Confirmation of whether [REDACTED] refers to the same incident described in the Serious Incident Report no. 10180/2025;
- Description of the means and details of how the [REDACTED] and/or its RHIB stopped the speedboat while disembarking the migrants, and brought ten migrants to the port of Rhodes;
- Information on whether any injuries or medical issues were reported among the migrants after the incident, and if so, how they were treated and by whom;
- Description of where the migrants were taken in Rhodes and how and when they were transferred to [REDACTED];
- Information on the legal status and whereabouts of the ten migrants now, if known;
- Information on the alleged actions of the Hellenic Coast Guard personnel during the apprehension by the crew of the [REDACTED] RHIB, the colour and type of the RHIB, the number and attire of its crew members, and the alleged actions of the crew operating with their faces covered;
- Information on whether the Hellenic Coast Guard personnel used warning shots as alleged by the migrants, and a detailed account of the communication between the [REDACTED] including any warnings or instructions that were given;

[REDACTED]

Internal decision-making

reporting tools

Sensitive operational info x2

reporting tools

Sensitive operational info x5

reporting tools x2

Human resources x2

reporting tools

Sensitive operational info x4

reporting tools

Personal data



- Information on the video footage provided from the on-board camera system of the [REDACTED] the availability of additional footage, and clarification on why the provided footage consists of only 8 seconds of black image;
- The Fundamental Rights Office also sought information on the placement of the camera and the timeframe of the recording, as well as the presence of a recording device on board of the [REDACTED] RHIB and/or one of its crew members;
- Information on whether any investigation is planned, ongoing, or has been conducted into the allegations in the present SIR, including the nature, scope, and preliminary findings of such an investigation, if available.

In their response to the Fundamental Rights Office on 12/05/2025, **the Hellenic authorities** provided the following **information**:

- The Hellenic authorities confirmed that [REDACTED] refers to the same incident described in the Serious Incident Report no. 10180/2025, and provided a comprehensive description of the incident, which was presented at the [REDACTED] on 11/01/2025;
- They denied the allegation that the migrants were ill-treated by the HCG personnel, stating that *“alleged practices do not correspond to the operational procedures of the Hellenic Coast Guard nor does it reflect the procedures followed for the management of incidents involving third country nationals in the area of its jurisdiction”*.
- The Hellenic authorities stated that the crew members of the HCG maritime vessels wear blue uniforms, and that the use of the auxiliary boat available on patrol vessels of the Hellenic Coast Guard for the interception of vessels carrying third-country nationals is a standard operational practice;
- The Hellenic authorities stated that the migrants were taken to the port of Rhodes and later transferred to Kos, but did not provide further details on the transfer;
- *“The use of portable cameras is carried out on the co-financed assets by specific officers based on specific procedures [...] The dark image relates to the recording of the actual environmental conditions as captured by the portable camera on board. (The portable camera is subject to handover procedures, and as such the process cannot be carried out during an ongoing incident, taking especially into account that in such a case, the risk of loss or damage cannot be avoided.) The duration and the material recorded allow for a sufficient perception of the viewing conditions of the coasts from the [REDACTED]”*
- *“[...] the respective allegations are not corroborated by the interviews collected within the framework of the Joint Operation, while in addition the Hellenic Authorities are not aware of the existence of any relevant complaint submitted through the official “Complaints Mechanism””*.
- *“According to the [REDACTED] no [REDACTED] were performed at [REDACTED] on 17-01-2025.”*
- The Hellenic authorities informed that the matter has been addressed to the HCG Disciplinary Unit for their assessment and possible follow-up actions.

## Assessment

In its assessment, the Fundamental Rights Office focuses on the following issues: (1) credibility of the migrants' statements, (2) videorecording on a co-financed vessel and compliance with the obligations of the Greek Implementation Plan and (3) interception of the migrants, the allegations of gunshots and ill-treatment.

### 1) Assessment of credibility of the migrants' statements

According to the information collected from Frontex operational staff in the field, the accounts provided by migrants show a high level of consistency, with several of them describing similar events and circumstances in the same way. The descriptions of key events have a high degree of detail. Specifically, a group of migrants out of the 10 people provided similar information. It is corroborated partially by other information, such as the [REDACTED] incident report, minutes of t [REDACTED] and the mission report of the Hellenic Coast Guard

vessel. Additionally, the nationalities of the migrants who reported the misconduct, as mentioned in the [REDACTED], confirm the credibility of their statements.

However, there are inconsistencies in the migrants' accounts regarding the use of gunshots by the Hellenic Coast Guard. The migrants' statements on this issue are not uniform and cannot be corroborated by other information. This inconsistency does not necessarily undermine the overall credibility of the migrants' statements but rather highlights the complexity of the event and the potential for different perceptions and experiences.

The Hellenic authorities mentioned that, according to the [REDACTED] no [REDACTED] were performed at [REDACTED] on 17/01/2025, which suggests that the information provided by the migrants may not have been recorded. However, the Frontex operational staff did collect this information during their interactions with the migrants and transmitted it to the Fundamental Rights Office. The Office has no reason to believe that the Frontex operational staff was misreporting, and notes that the fact that the information was not recorded during the [REDACTED] on 17/01/2025 does not necessarily affect its veracity or the reliability of the migrants' testimonies. In fact, the Fundamental Rights Office confirmed that the [REDACTED] of the migrants actually took place on 16/01/2025, which explains why the information was not recorded on the 17th. The Fundamental Rights Office finds the information provided by the Frontex operational staff and the migrants trustworthy and will take it into account in its further analysis and conclusions.

Overall, the consistency and detail of the migrants' accounts, combined with the [REDACTED] and the Hellenic authorities' accounts on the major circumstances, confirm the credibility of the migrants' statements.

## 2) Videorecording on co-financed vessel and accountability obligations

The Fundamental Rights Office is highly concerned about the Hellenic authorities' failure to provide and retain video footage from Frontex co-financed asset involved in the incident, which was a key obligation under the Greek Implementation Plan in force on the time of the incident. Beyond the commitments arising from the Greek Implementation Plan, this failure also raises serious concerns regarding the Hellenic State's broader obligations to ensure transparency and accountability in the context of law enforcement and border management operations. The Greek Implementation Plan, developed to address fundamental rights concerns, included specific measures to enhance transparency during operations, such as the deployment of cameras on all Frontex co-financed Hellenic Coast Guard vessels and the recording of all incidents in which these assets are involved.

Despite the clear expectation that the incident would be recorded, the only footage made available was an unusable 8-second dark clip. The Hellenic authorities' explanation that darkness rendered the recording ineffective is unconvincing, as modern camera technology is capable of capturing images and audio in low-light conditions. Furthermore, even if the camera was unable to capture visual images, it could have still recorded audio, such as the sound of voices, engines, or other noises that might have been relevant to the incident. The brief duration of the footage, a mere 8 seconds, raises serious questions about whether the camera was actually recording, or whether the footage was intentionally or unintentionally shortened. The failure to activate, properly operate, or retain recordings from the camera systems deployed specifically for accountability purposes directly undermines the ability to establish the facts of the incident and effectively obstructs any form of meaningful review, including administrative, disciplinary, or judicial scrutiny at national or European level. In practice, such failures create conditions of de facto impunity for potential misconduct.

In this case, the Hellenic authorities did not comply with their obligations under the Greek Implementation Plan. More broadly, they failed to meet their duty to ensure transparency and accountability for actions carried out by the law enforcement personnel. The intent of equipping vessels with cameras is to create an objective record of actions taken, precisely to avoid situations where an incident cannot be clarified due to a lack of evidence. By failing to capture any meaningful footage, the Hellenic side has deprived both themselves and the Agency of crucial evidence.

In this regard, the Fundamental Rights Office notes that in most of the Serious Incident Reports concerning allegations involving the Hellenic Coast Guard, requests for objective evidence—such as photographic, video, or audio material—are consistently made in order to clarify allegations (e.g 13822/2024, 14453/2024, 14717/2024, 11258/2024). However, the Hellenic authorities have consistently failed to provide such material. Instead, responses are typically limited to general statements denying the allegations without providing supporting evidence to allow effective verification of the facts. This recurrence indicates that the shortcomings observed in the present case cannot be viewed as an isolated omission, but rather intentional policy, despite formal safeguards and commitments existing on paper.

### 3) Assessment of the incident

The assessment of the incident includes an examination of the alleged interception, the pursuit and swamping of the migrant boat.

#### i. Interception

The migrants' statements, as analyzed above, provide a reliable account of the event of interception by the Hellenic Coast Guard vessel. The [REDACTED] as well as the [REDACTED] minutes and the co-financed [REDACTED] mission report, confirm the interception of the migrants' boat and the arrest of 10 migrants. This sequence of events matches the migrants' testimonies and descriptions, providing further support for the conclusion that the interception occurred. The Hellenic authorities' accounts also confirm the interception, the timeline of the events, and the number of migrants involved.

In conclusion, it is not disputed and as such confirmed that the migrants' boat was intercepted by the Hellenic Coast Guard vessel at the time and location provided in the [REDACTED]

#### ii. Ill-treatment of migrants during interception

The migrants' statements describe a pattern of behavior by the officers who intercepted them, including allegations of physical violence and mistreatment. The consistency and detail of the migrants' accounts, combined with the lack of a plausible alternative explanation from the Hellenic authorities, suggest that it is likely that the migrants were ill-treated by the Hellenic Coast Guard personnel during their arrival on shore and their subsequent arrest. The Fundamental Rights Office notes that the Hellenic authorities' response to the allegations was limited to a generic statement that the alleged practices do not correspond to the operational procedures of the Hellenic Coast Guard, without providing any further evidence or explanation to support this claim.

Furthermore, the lack of objective evidence, such as video recordings, which could have shed light on what happened during the incident, is concerning. The absence of such evidence may be interpreted as an attempt to cover up potential violations of fundamental rights, rather than providing a credible explanation for the alleged practices. The lack of transparency and accountability in this incident raises serious concerns about the Hellenic authorities' commitment to safeguarding the rights of migrants.

This incident is not an isolated case, as previous investigations and reports from the Fundamental Rights Office have also raised concerns about the treatment of migrants by the Hellenic Coast Guard. For example, regarding the reported violence, similar practices of migrants being ill-treated have been previously reported in other SIRs, such as in SIRs 14453/2024, 14717/2024, 10263/2023, 14835/2022, 14828/2022 and 13821/2022.

In conclusion, the Fundamental Rights Office considers it likely that the migrants were ill-treated by the Hellenic Coast Guard personnel, given the consistency and credibility of their statements, as well as the lack of a convincing alternative explanation from the Hellenic authorities.

### iii. Gunshots allegedly used by the Hellenic Coast Guard

The migrants' statements regarding the use of gunshots by the Hellenic Coast Guard personnel are inconsistent and vague, as shown above. While some migrants reported hearing gunshots, others did not mention this detail, and there is no clear consensus on whether gunshots were actually used. This inconsistency raises questions about the reliability of the migrants' accounts on this specific point. Additionally, there is no other evidence to support the claim that gunshots were used by the Hellenic Coast Guard personnel. The [REDACTED] and the national authorities' answer do not mention the use of gunshots, and there is no other corroborating evidence to suggest that this has occurred. In the absence of more concrete evidence, it is difficult to confirm whether gunshots were actually used by the Hellenic Coast Guard personnel.

Overall, while the migrants' statements suggest that gunshots may have been used, the inconsistency and vagueness of these accounts, combined with the lack of other evidence, mean that this allegation remains unclear.

#### Regarding information shared in the framework of the SIR enquiry

The Hellenic authorities informed that the *"allegations are not corroborated by the interviews collected within the framework of the Joint Operation, while in addition the Hellenic Authorities are not aware of the existence of any relevant complaint submitted through the official "Complaints Mechanism"*. The Fundamental Rights Office has no reason to doubt the accuracy of the information gathered by the Frontex operational staff, who collected the statements from the migrants in a professional and impartial manner. The Office however agrees that Frontex officers should include the information gathered as part of the operational activities in the relevant reports.

It is worth noting that, according to the Standard Operating Procedure on Serious Incident Reporting, participants in Frontex activities have an obligation to report any event that could be a Serious Incident if they learn, witness, or are directly or indirectly involved in such an event or have grounds to believe that such an event or occurrence took place. Additionally, there is a possibility to use Frontex Complaints Mechanism however the lack of a complaint submitted through this mechanism does not necessarily imply that the allegations are unfounded or that the migrants' accounts are not credible.

The Office takes note of the statement by the Hellenic authorities that *"the alleged practice does not correspond to the operational procedures of the Hellenic Coast Guard nor does it reflect the procedures followed for the management of incidents involving third country nationals in the area of its jurisdiction"* and regrets that the Hellenic authorities refused to provide a detailed response to all its questions, particularly about the operation of the co-financed Hellenic Coast Guard asset and personnel involved in the incident. In the absence of any evidence provided, the Office considers the information provided by the authorities to its enquiry insufficient.

The Fundamental Rights Office also notes that the Hellenic authorities mentioned that, according to F [REDACTED] [REDACTED] no [REDACTED] were performed at [REDACTED] on 17/01/2025. The Office acknowledges this information and has confirmed it after reviewing the [REDACTED]. However, after clarifying with the reporting staff, it was established that the [REDACTED] of the migrants actually took place on 16/01/2025. The Hellenic authorities, responsible for migrant transfers to Kos, should have verified whether [REDACTED] occurred on preceding days before concluding that no such information existed. A more diligent cross-check would have ensured a more accurate understanding of the events.

The Fundamental Rights Office recalls that the Frontex Management Board requested national authorities to "cooperate in good faith and provide a timely and detailed reply to enquiries including all information, data, records and evidence relevant to a case under investigation" and to "reply, whenever feasible, to each question listed in the enquiry separately to provide all information deemed relevant by the Fundamental Rights Office for its comprehensive investigation of the incident" (100th MB Meeting, 12-13/06/2024). Consequently, the Office reiterates its expectation that the Hellenic authorities should have provided a more comprehensive and detailed response to its enquiry, in line with the above-mentioned requirements.

### Regarding an effective investigation into the incident

In their response to the Fundamental Rights Office's enquiry, the Hellenic authorities informed that the case material had been forwarded to the Hellenic Coast Guard Disciplinary Unit for their assessment and possible follow-up. The Fundamental Rights Office considers it essential for the national authorities to investigate the allegations raised in the present SIR as a matter of a possible fundamental rights violation and would like to receive comprehensive information on the scope and outcomes of the investigation currently underway.

### Final conclusion – Proposals – Lessons learned

The Fundamental Rights Office considers it likely that the migrants were ill-treated by the Hellenic Coast Guard personnel during their interception and arrest, as described in their statements. The consistency and credibility of the migrants' accounts, combined with the lack of a plausible alternative explanation from the Hellenic authorities, support this conclusion.

The Fundamental Rights Office further notes with concern that the Hellenic authorities failed to cooperate fully in clarifying the incident, particularly with regards to the provision of video footage. The failure to provide usable video footage, as required by the Greek Implementation Plan which was in force during that time, has undermined transparency and accountability, and has obstructed the investigation into the alleged ill-treatment of migrants. The Office regrets that the Hellenic authorities did not comply with their obligations under the Greek Implementation Plan, which aimed to enhance transparency and accountability during operations.

The Fundamental Rights Office further recalls that the failure to ensure effective videorecording in the present case does not only constitute non-compliance with specific commitments under the Greek Implementation Plan but also reflects shortcomings in meeting the Hellenic State's broader obligations to transparency and accountability in the law enforcement operations. The absence of objective documentation has materially obstructed the effective clarification of the facts and can hinder any meaningful administrative, disciplinary, or judicial review of the allegations by the relevant authorities.

In light of similar shortcomings in other SIRs concerning operations involving the Hellenic Coast Guard, the Office is concerned that the present case may reflect systemic practice, despite formal safeguards and commitments existing on paper. Such deficiencies significantly undermine effective oversight and increase the risk of impunity for potential violations.

Taking the above into consideration, the Fundamental Rights Office recommends:

#### **To Frontex:**

1. To increase its presence and be more actively involved in sea operation activities in the Frontex operational area where migratory pressure is high and for where allegations of violations of fundamental rights are reported;
2. To continue sensitizing all Frontex operational staff about the existence of allegations of collective expulsion and violence at the operational area as well as the importance of reporting Serious Incidents and their role in the initial collection of information that allows for meaningful follow up.
3. Ensure that effective and consistent video-recording practices are implemented and enforced on all Frontex co-financed assets, as the absence or misuse of such safeguards exposes the Agency to significant reputational and institutional risks. In particular, the lack of objective documentation in incidents involving allegations of fundamental rights violations increases the risk of the Agency being perceived as directly or indirectly involved in such violations.
4. Include information about fundamental rights violations collected from the migrants during screening and/or debriefing activities in the relevant forms, in addition to reporting to the Fundamental Rights Office.

#### **To the Hellenic authorities:**

5. To initiate thorough and diligent investigations into all allegations of acts of threat to life and collective expulsion of migrants by officers of the Hellenic Coast Guard/Hellenic Police;

6. To adopt a firm policy and enforce sanctions against the Hellenic officials found involved, either directly or indirectly, in fundamental rights violations at all levels of hierarchy;
7. To review and assess the systems and rules of operational reporting and record-keeping, as well as the way they are being implemented in order to avoid reporting gaps;
8. To communicate in a detailed manner and reply to the questions of the Fundamental Rights Office, particularly those relating to cases analyzed in the framework of SIR.

**To Frontex and the Hellenic authorities**

9. Ensure that all Frontex co-financed assets, are equipped with functional cameras and that video footage is recorded and retained during all operational activities, in order to enhance transparency and accountability and to facilitate the investigation of any alleged fundamental rights violations.
10. Develop and implement clear guidelines and protocols for the use of cameras and video footage during operational activities, including measures to ensure that cameras are turned on during all operational activities, that footage is properly stored and preserved, and that it is made available to relevant entities, such as the Fundamental Rights Office, upon request.